Thank you for purchasing a Sagemoom DECT telephone we appreciate your trust in us.

This product was manufactured with the utmost care, should you encounter difficulties during its use we recommend that you refer to this user guide. You can also find information on the following site:

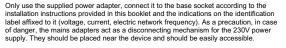
http://www.sagemcom.com

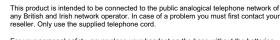
For your comfort and safety, we ask that you read the following section carefully:

RECOMMENDATIONS AND SAFETY INSTRUCTIONS



Your DECT telephone must not be installed in a humid room (wash-up room, bathroom, laundry room, kitchen, etc.) unless it is 1.50 m away from a water point or outside. Your telephone must be operated at temperatures ranging from 5°C and 45°C.





For your personal safety, never place your handset on the base without the batteries, or without the battery cover, you could get an electric shock. To avoid damaging your handset, only use certified rechargeable battery units analogous

with 3.7V 550mA Li-Polymer type, never use non rechargeable batteries. Insert the batteries in the handset battery compartment respecting polarity.

At the end of their useful life, batteries must be disposed of according to the recycling



D780 / D780A

/ " Ring melody ' To do this:

Making an external call

Enter the phone number.

Answering a call

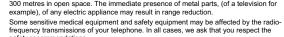
NOF6!

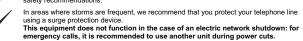
Ending a call

1. Press the icon ◀

To end a call press

instructions presented in this booklet. Your DECT telephone has an inside radio range of about 50 metres and up to 300 metres in open space. The immediate presence of metal parts, (of a television for







users, for electromagnetic interference. Furnermore, it emiclently uses the frequency spectrum attributed to ground and spatial communication to prevent damaging interference.

The declaration of compliance may be looked up on the www.sagemcom.com site "Support" section or can be obtained from the following address:

Sagemcom Broadband SAS

250, route de l'Empereur - 92848 Rueil-Malmaison Cedex – France

1

To navigate among the menus, use the keys: » **Menu** « (\overline{U}), » **OK** « (\overline{U}), » **Back** « (\overline{U}),

Example: To change the ring tone, go to the menu " Basic settings " / " Handset tones "

2. Press the key. In the event of an error being made in entering a number,

You can enable the handsfree mode of the handset while having a conversation with your contact

Enable MUTE function: press » Mute « The display shows Mute on

- Disable MUTE function: press » Un mute «.Your correspondent can hear you again

You can adjust the volume of what you hear through the handset at any time by

to activate the handsfree mode of the handset and the display will show you

» Redial « (□) or and or or (• or •).

Press » Menu «. Select " Basic settings " using the ▲ or ▼ key

4. Press » OK «. 10 melodies are available: " Melody 1 "... " Melody 10 "

2. Press » OK «. Select " Handset tones " using the ▲ or ▼ key.

3. Press » OK «. Select " Ring melody " using the ▲ or ▼ key.

Select the desired melody using the ▲ or ▼ key.

press the » Clear « key to delete the incorrect number

When the phone rings, press the key to answer the call.

5. Press » OK « key to confirm your selection.

External calls are calls made to the public network

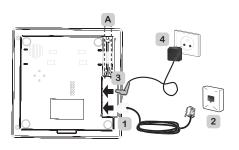
2. To deactivate the handsfree mode, press

Make sure your package includes the following: base unit, a base support, handset, one battery compartment cover, a rechargeable battery unit, power supply unit, one telephone line cord, this user

Commissioning the phone

D780 / D780A

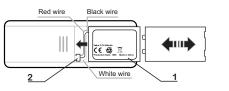
The base



- Insert the telephone point into its housing.

 Connect the other end of the lead to the telephone wall point
- Connect the end of the mains power unit lead to the rear of the base unit.
- Connect the mains power unit to a mains power supply.

 Pass the wires through the cable guide (A) and place the base in its desired location



- Turn over the handset and open the battery unit hatch.
- Put the battery unit hatch (landmark 1) back in its place.
 Insert the connector (landmark 2) into its slot following the direction of the wires identified as the second illustration.
- Slide the battery unit into its slot.
- A welcome message in all the languages supported by the telephone is displayed on the screen, press OK « (U).
- 6. Select the country using ▲ or ▼ keys, press **OK** « (...).

Only use rechargeable battery units analogous with 3.7V 550mA Li-Polymer type. On first use, to ensure maximum charging, leave the handset on the base unit for at least 12 hours. While charging, the battery may heat up. This

2

D780 / D780A

You can insert a pause in dialling a phone number if you want to wait before actually ringing. While dialling the number you want to call, press and hold the key #i insert the pause: The display shows a " P".

Voice Mail

With this function you can receive calls in your absence on a voice message recorder in the switched

NOTE: Contact your operator to obtain the number of your voice message service.

- To tell you that you have a new message, the icon is displayed on your handset screen.
- To consult your voice messages, dial the number using the keyboard

Calling Line Identification Presentation (CLIP)

This CLIP phone stores and displays CLIP information provided by your local telephone company. You must subscribe to CLIP service in order to use this unit.

If you have not subscribed to CLIP service or if the caller number is suppressed, the display shows

NOF61

Display of numbers not available: - Unknown: you are not in same area as your contact

Private: your contact does not want its number to be displayed.

Received call log

The received call log presents the 50 last calls you received.

- Press ♠, the icon is displayed.
- The most recent name or call number is displayed according to whether your contact's number is included in your phonebook or not.
- Select the number you want to recall.
- 4. Press , the number is automatically dialed.

NOLE! The screen can display a number with up to 24 digits, a name with up to 14

Dialled call log

The dialled call log presents the 20 last calls you made.

The last dialled number is displayed. Press the ▲ or ▼ key to consult the list of the last

- 5 numbers dialled.
- 3. Select the number you want to recall.
- 4. Press , the number is automatically dialed.

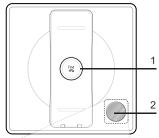
7

NOEE! The screen can display a number with up to 17 digits, a name with up to 14

D780 / D780A

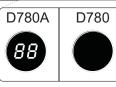
Presenting the handset

The base

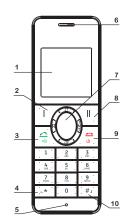


1 1. Button of the base: Short press: telephone set paging (paging). - Long keypress; pairing the handse

2 2. Display: Number of new messages



The handset



Key Function Left function key / Access to the list of menus 2 (from the standby screen) Speaker key / Phone pickup Lock keypag Earphone Browser Right function key / Access list of calls made Hang up / Handset on/off Activation key / disabling of the phone ring 10

3

D780 / D780A

Calling back a caller

- Press the O or » Redial « key.
- 2. Press the ▲ or ▼ key to select a call record.
- Press the ...

Making an entry in the directory from the list of calls received or issued (Bis)

- Press the or » Redial « key.
- Use ▲ or ▼ to select the desired caller number
- 3. Press » OK «.
- 4. Press » Option « kev. then select " Save
- 5. Enter the name of the entry. Press » OK «
- 6. Press » Save «. Saved ! is displayed.

Deleting a number saved

- Press the or » Redial «key.
- Press ▲ or ▼ key to select a call record. Press » INT «.
- Press » OK «. Deleted is displayed

Deleting caller list record

- Press the or » Redial « key.
- The list of numbers is displayed, press » **OK** «
- Press » Option « key, then select " Delete all "
- Press » OK «.
- A confirmation screen appears. 6. Press » OK «, Deleted is displayed

PHONEBOOK

You can store 100 phonebook entries (24 digits and 14 characters) in your phonebook

Dialling a memory number

Press key to consult the list of contacts.
 Press the ▲ or ▼ key to consult directory entries.

Creating / Storing a memory 1. Go to the " Menu "/ " Phonebook " / " Add new ".

- 2. Enter the name of the entry. Press » OK «.
- 3. Enter the number of your entry using the keypad keys. Press » **OK** «. Making an entry in the directory from the list of calls
- 1. Press » Redial «.
- 2. Press » OK «.
- 3. Press » Option «, select " Save number '
- 4. Enter the name of the entry. Press » OK «. 5. Press » Save «, Saved ! is displayed.

Read a file directory

- This function lets you consult your contact's data. 1 Go to the " Menu "/ " Phonebook " / " View
- A screen displays the name and number.

D780 / D780A

The Navigator

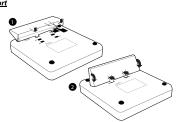
This is the quick menu selection device.



Key	Function
1	R key (Management of double calls).
2	Directory access / Browsing downwards in the menu.
3	Access to the list of calls received / Browsing upwards in the menu.
4	Intercom key (between handsets).

llı	Signal strength icon (blinking when no signal or the signal strength is weak).
есо	Eco Mode (appears when eco mode is activated).
1	Call (blinks when you receive a call).
مه	Answering machine icon
\geq	Voicemail icon: indicates that new messages are present in your voicemail box.
\$	Handset ringer muted.
	Received call list (appears when a new call is in the caller list).
Ш	Phonebook icon
	Charging status icon (IIII: Full; flashing (charger not connected): the battery pack is low; animated during charging).

Fitting the desk support



- Position the two rear tags of the support in the appropriate slots in the base (figure 1). Swing the support down with a deliberate action until it clips in completely (figure 2).

D780 / D780A

- Editing a memory

 1. Go to the " Menu "/" Phonebook "/" View "
- 2. Select the entry you want to edit using ▲ or ▼. Press » OK «.
- Press » Edit «.
- Modify the name and number by deleting the characters and pressing » Clear «.
- 6 Press » Save « Saved I is displayed

- 3 Press » OK «
- 4. A beep and the message **Deleted** indicate that the directory entry has been deleted from the list
- Go to the " Menu " / " Phonebook "/ " Delete all
- 2. Press » OK «.

USING THE MULTI-HANDSET CAPABILITIES

These functions are used for handset management when two or more handsets are registered on the same base.

Intercom Call/Intercom

- Make sure your handset is on standby mode.
- 2. Press the » INT « key on the handset, the number of all registered handsets is displayed
- Select the desired handset number or press » OK «.

" Handset " and the calling handset number appear on the screen. The "(" is blinking 2. Press the key to answer. "(" is displayed.

3. Ending an internal call press the key.

Managing an external and an internal call

Transfering an external call to another handset registered on same base

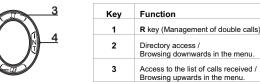
- During a call, press » INT «.The external user is put on hold.
- Enter the internal call number. When the user answers, you can announce the call.

NOLE! If the called handset does not answer, press » INT « to take back the call.

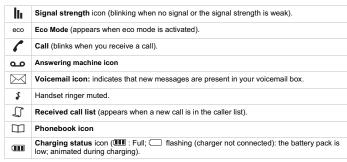
Switching between an external and an internal call 1. Press and hold » INT «, the external call is put on hold.

- 3. To switch between an external call and an internal call, press the » INT « key

- 1. Press
- 2. Activate the function " Conference " to start a three-way call



Quick guide to handset display icons



- A screen displays the name and number.

- Deleting a memory
 1. Go to the " Menu " / " Phonebook "/ " View ".
- 2. Select the entry you want to delete using ▲ or ▼. Press » INT «.

- Deleting the whole phonebook

- Answering an internal call

- 3. Press the key to transfer the call.
- Select the handset to which you want to transfer the call, and the handset that is called answers.

<u>Making conference calls (3-way conversation)</u>
If intrusion mode is activated, you can connect one external call to two handsets registered at the base station. For another handset to join a conference call:

9

D780 / D780A

Eco Mode

Your D780 has the ECO mode function which controls the radio transmission power required according to how far you are from the base.

To activate/deactivate eco mode, see the section "Activating/deactivating eco mode", page 11

When the handset is too far from the base, the "Antenna" symbol | winks

Move closer to the base.

Basic settings Handset tones

* D780A only

When the "Antenna" symbol III no longer winks, you are reconnected with the base

MENU STRUCTURE Quick reference Phonebook View Adv. settings Conference

Recall time Add nev Delete all Dial mode Change PIN

Deregiste Alarm Ans. system* Play messages On once On daily

Delete all Announcement Ring count Remote access Voice language

Eco mode

Language

Handset name

Set date/time

D780 / D780A Two outside calls

Taking a second call while you are already on line During a call, a beep is emitted, a second call is on hold. A screen displays the number of this second

caller on hold (according to operator). Press » R «then the key 2 to take back this new call. Your first contact is put on hold and you can talk with the second caller.

Making a second call while you already on line

During a conversation, press » R « then dial the number to be called.

The call in process is then put on hold and you can take the second call back.

Press » Option « and select " Sart 2nd call " and Press » OK «. Dial the number.

The call in process is then put on hold and you can take the second call back

The call in process is then ended finally and you take the second call back.

To set up a 3-way conference (the 2 calls and yourself) During a conversation, press » R « then the key You can then talk with the 2 contacts at the same time

To end the 3-way conference, press the red key

Joining a conversation (intrusion) When the conference is activated, a second handset registered on the same base can join a

conversation (see the section "Managing intrusion mode" page 11). Press the green key to join the conversation.

CUSTOMISING THE HANDSET Handset naming

This function lets you give a name to your handset (Max. 14 characters). 1. Go to the " Menu " / " Basic settings " / " Handset name ".

2. Press » Clear « to make modifications 3. Enter the name of the handset, press » OK «.

Handset ringer level
1. Go to the "Menu" / "Basic settings" / "Handset tones" / "Ring volume" 2. Use ▲ or ▼ to select the volume level then press » **OK** « to confirm your selection.

Handset ringer melody

1. Go to the " Menu " ' " Basic settings " / " Handset tones "/ " Ring melody ".

Ten melodies are available: " Melody 1 "... " Melody 10 ". 2. Use ▲ or ▼ to select the ring tone. Press » OK «.

Switching the handset on and off

To switch the handset on or off, press and hold the red key

- Key tone On/Off Go to the " Menu " / " Basic settings " / " Handset tones " / " Key beep "
- Select " On " / " Off " to activate/deactivate the beeps when you press the handset keys
- Press » OK « kev.

- Enable / Disable the beep of the handset is charging 1. Go to the " Menu " / " Basic settings " / " Handset tones " / " Parking tone ".
- 2. Select " On " / " Off " to activate/deactivate the beeps when you replace the handset on the
- 3. Press » OK « kev.

Modifying the language 1. Go to the " Menu " / " Basic settings " / " Language "

Use ▲ or ▼ to choose the desired language. Press » OK « key to confirm your selection.

- Press and hold *\bigset* key for 1 second until the message **Keys locked** appears on the screen.

 To recover to normal, press and hold *\bigset* until the message **Keys locked** disappears on the

- Activating/deactivating eco mode

 1. Go to the "Menu "/" Basic settings "/" Eco mode".

 2. Select "On" /" Off" to activate/deactivate eco mode. Press » OK « key.

SETTING THE DATE AND TIME

Time and date

- Go to the " Menu " / " Basic settings " / " Set date/time". Current date is displayed.
- Enter the new date in JJ-MM-AAAA format, press » OK «.
- Select the display format of the date (ii/mm or mm/ii), press » OK «. Current time is displayed.
- Enter the new time in the hh:mm format.

 If, after entering the time, the time format is 12H, use the A or A to select "am" or "pm").
- Select the display format of the time (12 Hours or 24 Hours).

NOLE! In case of error use the ▲ or ▼.

Alarm clock

- Go to the " Menu " / " Alarm "
- To activate the alarm once, select " On once ".
 To repeat the alarm each day at the programmed time, select " On daily ".
- To deactivate the alarm, select " Off
- 2. Select your choice then press » OK «

ADVANCED SETTINGS

Manage the intrusion mode

- Go to the " Menu " / " Adv. settings" / " Conference
- To activate the conference, select " Auto ".
- To disable the conference, select " Off "

 Press » OK « to confirm the selection.

D780 / D780A

Remote access control
To remotely access your answering machine: dial your telephone number and wait for the answering machine to come on

11

When your outgoing message is played, press #3 and enter your remote access code.

The code for remote access to the answering machine corresponds in fact to the PIN Code of your Base (0000 by default).

A beep will indicate access to the answering machine. At the end of the announcement, another beep indicates that you can operate on your answering machine

7 : activate the recording answering machine 1 : previous message

2 : listen to your messages

8 : stop the playback of the message

3 : next message

9 : switch OFF the answering machine

6 : delete the current message

You can carry out the following operations:

Choosing your answering machine language
You can choose the language of your answering machine. The messages will be given in the selected language.

- 1. Go to the " Menu " / " Ans. system " / " Voice language
- Choose the desired language from the list using keys ▲ or ▼

Memory status

Your answering machine has a capacity of 15 minutes (3 minutes for the OGM and

When your answering machine reaches its maximum recording capacity, you can no longer receive

BATTERIES SAFETY PRECAUTIONS

- To avoid any risk of explosion:

 Make sure you have inserted battery correctly.
- Use only with 3.7V 550mA Li-Polymer type or equivalent rechargeable battery.
 Do not dispose of battery in a fire. The cell may explode.
 Check with local code for possible special disposal instructions.
- Do not burn, disassemble, mutilate or puncture. Like other batteries, of this type, toxic materials could be released which can cause injury.

 To reduce the risk of fire or personal injury, use only battery listed in the user's guide.
- Keep battery out of the reach of children Remove battery if storing over 30 days.

GENERAL PRODUCT CARE

- To keep your telephone working and looking good, follow these guidelines:
- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).

 • DO NOT expose to direct sunlight or moisture
- Avoid dropping and other rough treatment to the phone.
- Clean with a soft cloth.

 Retain the original packaging in case you need to ship the phone at a later date.

D780 / D780A

Base master PIN code

Your base station code (default setting 0000) is required to access certain security functions.

- Go to the " Menu " / " Adv. settings " / " Change PIN "
- Enter your old code base using the keyboard, press » OK «.
- 3. Enter your new code base using the keyboard «. 4 Confirm by re-entering the new PIN press » OK «
- 5. Saved! is displayed

NOLE! If you make a mistake, you can delete the last digit by pressing the key » Clear «.

Association of handset & base

You can register five handsets on your base. You will be able to make calls between handsets.

Calls between handsets are only possible when the handsets are registered on the same base.

Calls between handsets (internal calls) are not charged for by the operator.

- Press and hold key for 5 seconds key for 5 seconds until you hear a beep. Go to the " Menu " | " Adv. settings" | " Register ".

 Enter the code PIN base (default: 0000). Press » OK «.

- 4. To cancel the registering of a handset, press the key » Back «.

Disassociation of a handset

This function lets you remove a handset from your base. This may be necessary if you lose a handset or if you have already registered 5 handsets on the base.

- 1. Go to the " Menu " / " Adv. settings" / " Deregister "
- 2. Press » OK «.

Restoring the Handset / Base Default Settings

- The reinitialisation function lets you go back to the factory settings of handset and base.

 1. Go to the " Menu " / " Adv. settings" / " Reset ". Confirm ? is displayed.
- 2. Press » OK «.

Flash timing

If you connect your telephone to a private automatic branch exchange or use it in a foreign country, you may need to modify the flash duration in order to use your telephone correctly with regard to the following functionalities: outgoing 2nd call, incoming 2nd call, conference call.

Contact your administrator, who will supply the appropriate time period, and proceed to the new

- 1. Go to the " Menu " / " Adv. settings" / " Recall time "
- Select the appropriate time period
- 2. To confirm your selection, press » OK «.

Modifying the dialing mode

e systems use the tone dialling mode. You can, however, use the pulse dialling mode: 1. Go to the " Menu " / " Adv. settings" / " Dial mode "/ " Tones " or / " Pulse

- To confirm your selection, press » OK.

12

D780 / D780A

TROUBLESHOOTING

- Causes of poor reception
- Foil backing on insulation
- Heating ducts and other metal construction can shield radio signals.

 You are too close to appliances such as microwaves, stoves, computers, etc).
- Atmospheric conditions, such as strong storms.

 Base installed in the basement or lower floor of the house.

 Base is plugged into an AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset batteries is low.
 You are out of range of the base

Auto-diagnostics

Problem	Solution	
No display	Make sure the batteries are properly installed and connected. Place the handset on the charger and fully charge the battery. To increase the life of your battery, you can do this every two months. Over time, the battery capacity may decrease slightly. Your handset battery is fully discharged, then put the charge for at least 15 hours.	
	 If, despite these precautions, the problem persists, a battery replacement is available from your dealer. 	
Handset does not ring	Make sure the RINGER setting on the handset is programmed to ON. You may have too many extension phones on your line. Try unplugging some phones.	
You experience static, noise or fading in and out	Is handset out of range? Move closer to the base. Does the base need to be relocated? Charge batteries. Make sure base is not plugged into an outlet with another household.	

D780 / D780A

Playing messages

Delete all old messages

ANSWERING MACHINE (MODEL D780A ONLY)

Your correspondent cannot leave any messages.

you a message, which they can record after a beep.

1. Go to the " Menu "/ " Ans. system " / " Answer mode "

1. Go to the " Menu "/ " Ans. system " / " Answer mode ".

Go to the " Menu "/" Ans. system " / " Play messages ".

5. If there are no messages, the handset displays No message.

Go to the " Menu "/" Ans. system " / " Delete all ".

2. Press » **OK** « to confirm deletion of all your old messages

2. Select " Record annc " using the ▲ or ▼, press » OK «.

4. At the end of your announcement, release the key » OK «. A confirmation beep is issued, the recorded announcement is played

Clear state your announcement close to the base.

2. Select " Off " using the ▲ or ▼ key, press » OK «

Activate/ Modify the answering machine mode

Disabling the answering machine

Press » Back « to leave the menu.

Modifying the outgoing message (OGM)

The answering machine function of your telephone has two operating modes:

Basic answering machine: an announcement indicates that you are not available.

Recording answering machine: an announcement tells your correspondents that they can leave

Model D780A also gives you pre-recorded announcements in various languages and remote

2. Select " Anwser & Record " or " Answer only " using the ♠ or ▼ key, press » OK «,

Press » OK « only the latter will be played, from the most recent one to the oldest one.

This function lets you manage your answering machine or message recorder announcements.

If you make a mistake while recording the announcement, repeat the operations described above until you are satisfied with your announcement.

NOLE! The recording of a new announcement will automatically replace the previous

NOEE! The maximum recording duration for an announcement is 180 seconds. The recording start and end beeps are not part of your announcement.

Recording a personal outgoing message

1. Go to the " Menu "/" Ans. system "/" Announcement "/" Anwser & Record."

Press » Option « for the various message options. The list of options is displayed on the screen

collection, etc.).

Preservation of the environment is an essential concern of Sagemcom. The desire of Sagemcom is to operate systems observing the environment and consequently it has decided to integrate environmental performances in the life cycle of its products, from manufacturing to commissioning, use and elimination. Packaging

13



The presence of the logo (green dot) means that a contribution is paid to an approved national organisation to improve packaging recovery and recycling infrastructures

D780 / D780A

To facilitate recycling, please respect the sorting rules set up locally for this kind of

Batteries

If your product contains batteries, they must be disposed of at appropriate collection

The product

The crossed-out waste bin stuck on the product or its accessories means that the



product belongs to the family of electrical and electronic equipments In this respect, the European regulations ask you to dispose of it selectively: At the collection points made available to you locally (drop-off centre, selective)

In this way you can participate in the re-use and upgrading of Electrical and Electronic Equipment

17

can have an effect on the environment and human her

At sales points in the event of the purchase of similar equipment

D780 / D780A

Playing outgoing message

- 1. Go to the " Menu "/" Ans. system "/ " Announcement " / " Anwser & Record ." (or " Answer only ").
- 2. Select " *Play annc* " using the ▲ or ▼ key, press » **OK** «. The announcement that will be used is broadcast. After broadcasting the announcement, your answering machine will return to

NOEE! If no announcement is recorded, you will hear a beep.

Delete your personal outgoing message

If you delete your personal announcement, the answering machine will automatically use one of the pre-recorded announcements.

- 1. Go to the " Menu "/" Ans. system " / " Announcement " / " Anwser & Record."
- Select "Use default" using the ▲ or ▼ key, press » OK «. 3. **Deleted** is displayed on the screen with a confirmation tone.
- The anonymous announcement corresponding to the current answering machine mode (simple/recorder) is automatically played.

 At the end of the playback, you are back to the previous menu.

Number of rings

This parameter enables you to set the number of times your telephone rings before the answering machine answers a call. The number of rings can be set between 3 and 8, You can also select the " Toll saver " mode.

The " Toll saver " mode automatically determines the number of rings: If there are no new messages on the answering machine, the number of rings will be 5, otherwise the number of rings will be 3.

- 1. Go to " Menu "/" Ans. system "/ " Ring count ".
- 2. In the list, select the desired number of rings (between 3 and 8) using the ▲ or ▼ key or the "Toll saver", mode, Press » OK «.

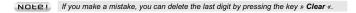
Remote access to answering machine

Your answering machine can be interrogated remotely. This function lets you play back your messages and set up your answering machine from another telephone located outside your home.

- Activate/deactivate remote access Go to the " Menu "/" Ans. system " / "Remote access "
- 2. Use ▲ or ▼ to select " On " or " Off"
- 3. Press » **OK** « key to confirm your selection. You will hear a confirmation tone.

Modifying the remote consultation code

- Go to the " Menu " / " Ans. system " / " Remote access " / " Change PIN ".
- Enter the old code remote access using the keyboard Press » OK «.
- Enter the new remote consultation code using the keyboard and press » OK «
- Confirm by re-entering the new consultation code and pressing the key » **OK** «. **Saved!** is displayed.





D780 / D780A

TERMS AND CONDITIONS FOR UNITED KINGDOM & IRELAND ONLY

In order to apply the guarantee, you should contact the Sagemcom Helpdesk or the retailer where you purchased the equipment. Proof of purchase will be required in either case.

Please make sure that you use your equipment only for the purpose for which it was designed and under

normal usage conditions.

Sagemcom do not accept any liability for the equipment if used outside the frame of its original designed purpose or any consequence that may arise from this usage.

Should any malfunction arise, the Sagemcom Helpdesk or your retailer will advise you how to proceed.

A) General Guarantee conditions

Sagemcom undertakes to remedy by repair or exchange at its own convenience, free of charge for labour and replacement parts, any defects in the equipment during the guarantee period of 12 (twelve) months or 3 (three) months for accessories, from the date of original invoice of the Equipment, where those defects are a

result of faulty workmanship. The control of faulty workmanship.

Unless the customer has concluded with Sagemcom a maintenance contract in respect of the equipment Unless the customer has concluded with sagement a maintenance contract in respect of the equipment which specifically provides for repairs to be carried out at the customer's premises, the repairs will not be carried out on the equipment at the customer premises.

The customer must however return the defective equipment at his/her own expense, to the address supplied

by the Sagemcom Helpdesk or by the retailer.

In the case that a product needs to be sent in for a repair, it must always be accompanied by a proof of

In the case that a product needs to be sent in for a repair, it must always be accompanied by a proof of purchase (which is not altered, written on or in any way made illegible) showing that the product is still under guarantee. In the case that no proof of purchase is enclosed, the Sagemcom repair centre will use the production date as its reference for establishing the guarantee status of the product. Apart from all legal obligatory rules, Sagemcom, do not give any Guarantee, either implicit or explicit which is not set force in the present section, and can not be held responsible for any direct or indirect, material or immaterial damage, either in or out of the frame of the present guarantee.

If any provision of this guarantee shall be held to be in whole or in part invalid or illegal due to an obligatory rule applicable to consumers pursuant to their national legislation, such invalidity or illegality shall not impair or affect the remaining provisions or parts of this guarantee.

This guarantee does not affect the Customer statutory rights.

Sagemoom shall have no liability under the guarantee in respect of:

- Damage, defects, breakdown or malfunction due to one or more of the following:

 Failure to properly follow the installation process and instructions for use

 An external cause to the equipment (including but not limited to: lightening, fire, shock, vandalism, inappropriate conditions of electrical network or water damage of any nature)

 Modifications made without the written approval of Sagemcom
- Unsuitable operating conditions, particularly of temperature and humidity
 Repair or maintenance of the equipment by persons not authorised by Sagemcom
 Wear and tear from normal daily use of the equipment and its accessories
 Damage due to insufficient or bad packaging of equipment when returned to Sagemcom
- Usage of new versions of software without the previous approval of Sagemcom Work on any equipment or software modified or added without the prior written consent of Sagemcom
- work on any equipment or software modified or added without the prior written consent of Sagemoor Malfunctions not resulting from the Equipment or from software installed in user workstations for the purpose of use of the equipment Communication problems related to an unsuitable environment including:

 Problems related to access and/or connection to the Internet such as interruptions by access networks or malfunction of the line used by the subscriber or his correspondent
 - Transmission faults (for example poor geographical coverage by radio and TV transmitters Iransmission faults (for example poor geographical coverage by radio and TV transmitters, interference or poor line quality)

 Local network faults (wiring, servers, workstations) or the failure of the transmission network (such as but not limited to interferences, fault or poor quality of the network Modification of the parameters of the cellular or broadcast network carried out after the sale of the Product
 - Normal servicing (as defined in the user guide supplied with the equipment) as well as malfunctioning due to servicing not being carried out. Servicing costs are in any event always borne by the custome

18

Malfunctions resulting from the usage of products, consumables or accessories not compatible with the

USER GUIDE



C) Out of Guarantee Repairs

In the cases set forth in B) as well as after expiry of the guarantee period, the customer must ask the Authorised Sagemcom Repair Centre for a cost estimation prior to work being carried out. In such cases, the repair and delivery costs will be invoiced to the customer. The foregoing shall apply unless otherwise agreed in writing with the customer and only for the United Kingdom and Ireland.

TERMS AND CONDITIONS FOR OTHER COUNTRIES

If, despite our best efforts, your product presents any defects, you should refer to your retailer and present the proof of purchase that they gave you on the day of purchase Should any malfunctioning arise, the retailer will advise you what to do

For the warranty to apply, you should ensure that the product was used in accordance with the instructions for use and the purpose for use, and that you have at your disposal the sales invoice or receipt stating the date of purchase, the name of the retailer, the reference and the serial number of the product.

- No coverage shall be given under this warranty if the following conditions are applicable
- The required documents have been modified or altered in order to take advantage of the warranty. The manufacturing numbers, product brands or labels have been altered or made illegib
- Interventions on the product have been made by an unauthorized person The product has been subjected to abnormal or improper use.

 The product has been damaged by external factors such as lightning, over-voltage, moisture, accidental damage, improper care as well as all Acts of God.

Should you return the product to the after-sales department, please ensure that you return as well all the elements and accessories originally supplied with the product

This present warranty does not affect the consumer rights that you may have under the laws in effect in your